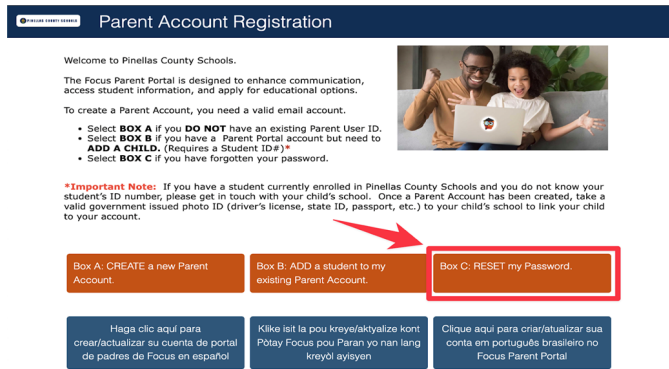# RESETTING PARENT PASSWORDS ELECTRONICALLY

STEP 1

Parent Account Registration

Welcome to Pinellas County Schools.

The Focus Parent Portal is designed to enhance communication, access student information, and apply for educational options.

To create a Parent Account, you need a valid email account.

- Select **BOX A** if you **DO NOT** have an existing Parent User ID.
- Select **BOX B** if you have a Parent Portal account but need to **ADD A CHILD.** (Requires a Student ID#)*
- Select **BOX C** if you have forgotten your password.

***Important Note:** If you have a student currently enrolled in Pinellas County Schools and you do not know your student's ID number, please get in touch with your child's school. Once a Parent Account has been created, take a valid government issued photo ID (driver's license, state ID, passport, etc.) to your child's school to link your child to your account.

| Box A: CREATE a new Parent Account. | Box B: ADD a student to my existing Parent Account. | Box C: RESET my Password. |
| Haga clic aquí para crear/actualizar su cuenta de portal de padres de Focus en español | Klike isit la pou kreye/aktyalize kont Pòtay Focus pou Paran yo nan lang kreyòl ayisyen | Clique aqui para criar/atualizar sua conta em português brasileiro no Focus Parent Portal |

CLICK RESET MY PASSWORD BOX.

STEP 2

Password Recovery

Email Address: helentitlefocus@gmail.com (Required)

Submit   Cancel

ENTER EMAIL ADDRESS AND CLICK SUBMIT. A NEW PASSWORD RESET LINK WILL BE GENERATED AND EMAILED

STEP 3

Password Recovery

PINELLAS COUNTY SCHOOLS

If an account is associated with the provided email address, you will receive an email that contains a link to reset your password.

Return to Registration

FOLLOW THE INSTRUCTIONS IN YOUR EMAIL.

PINELLAS COUNTY SCHOOLS